



BEHAVIORAL SUPPORT SERVICES At a Glance

COVID-19 DDA Services

Temporary changes, effective March 13, 2020

Service Delivery Flexibilities

- May be provided over the phone, or by Skype, Zoom, Facetime, etc. to allow services to continue to be provided remotely in the home and community settings
- May be provided in a variety of settings such as residential sites, family homes, and other community settings
- May be provided at the same time as the direct provision of Respite Care Services
- May develop Emergency Safety Plans when the person has to social isolate or is quarantined

Staffing Flexibilities

- A provider organization's director or MANDT trainer, who are not otherwise licensed to write Behavior Plans, may develop temporary Emergency Safety Plans
- The following people may provide this service during the emergency: special education teachers and instructional assistants
- In addition, providers, agencies, and entities authorized, certified, or approved by: Medicaid for Applied Behavioral Analysis, Behavioral Health Administration (BHA), local school systems, and non-public schools for mental health professionals may become a provider

Service Authority Flexibilities

• May be provided without prior authorization by the DDA

Visit our website for additional COVID-19 resources: https://dda.health.maryland.gov/Pages/DDA_Appendix_K.aspx

Have questions? Email them to: dda.toolkitinfo@maryland.gov

201 West Preston Street, Baltimore, MD 21201

Issue date:

Effective date: 3.13.2020

Version number: 1

